

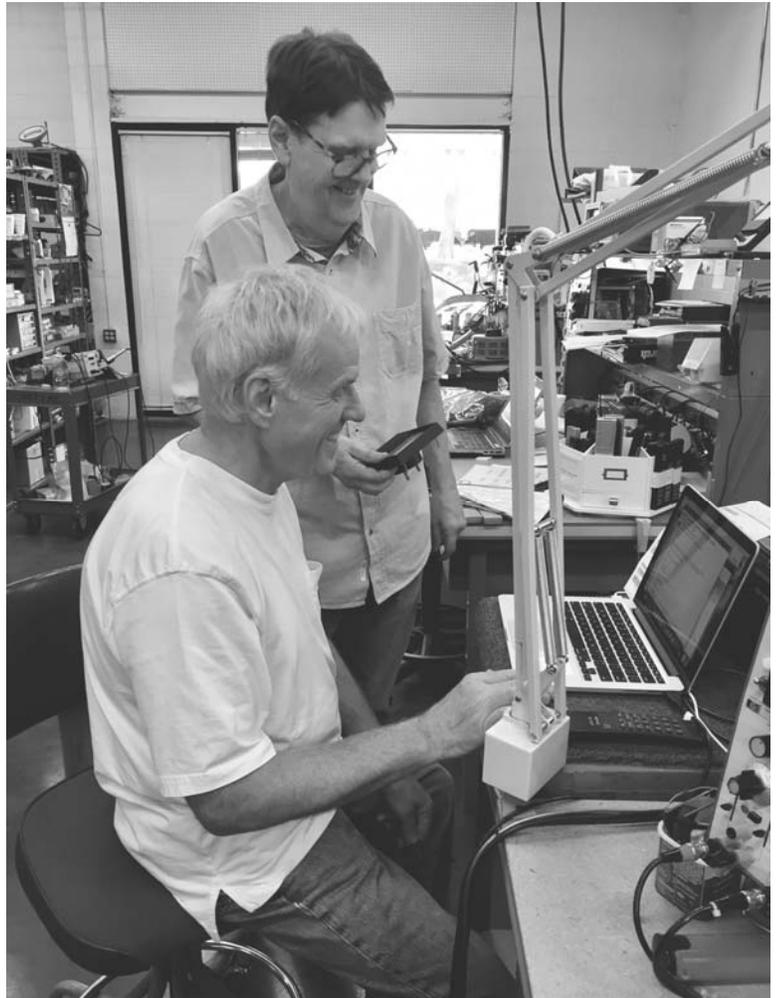
Valuable depth of knowledge comes from years of experience: Introducing the Audio Research Service Department team.

Warren Gehl
Sonic Development, Audio Research Engineering Dept.

Whether you need just a single tube or a carefully-matched tube set, an old part replaced, a product update, or a complete rebuild of a vintage SP-3, SP-10 or Dual 76A, our team of Donn and Tim are here and ready to assist. Each shares a passion for all things audio and musical; they both play stringed instruments and have accrued a combined work experience of 58 years in tube electronics. They understand your concerns because they live and breathe and own this stuff—your baby is in good hands with them. I know this because they are the ones I trust and go to in maintaining my personal vintage ARC tube collection.

Countless times in my 22+ years of listening to every single piece of serviced gear before it leaves our factory, I have seen our service department track down and resolve a wide spectrum of issues: intermittent problems that are major to minor, gear damaged by lightning strikes, water intrusion, salt-air corrosion, shipping damage and everything else imaginable (plus some unimaginable things) that inevitably happen to stereo equipment during its long lifetime.

The real point of all this comes down to maximizing the life span and maintaining the value of your Audio Research component for as long as you want to own it, and then some. That's why we maintain the depth of parts inventory to repair or restore almost every product we've crafted over 47 years. That's why founder Bill Johnson insisted, from the beginning of ARC, that we respect and treat each piece sent in with the care and experience it needs and deserves.



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